



*Another advantage of membership. Take advantage.*

## TERMS & CONDITIONS PLEASE READ CAREFULLY

The purchase of any travel services offered by Globus ("Globus") or Group Voyagers, Inc. ("the Company") constitutes a contractual arrangement between you and the Company, and represents your acceptance of Globus Terms and Conditions. Full Terms and Conditions will be forwarded to you by calling 877-303-7735. Please ensure that you read and understand these Terms and Conditions prior to deposit.

**Standard Deposit & Final Payment:** A non-refundable, non-transferable deposit of \$250 per tour per person is required for us to reserve space for you. Your booking is not confirmed until the deposit is received by Globus and you receive a confirmation invoice. Final payment is due 90 days prior to commencement of services. If we do not receive final payment by the due date, we reserve the right to cancel the reservation and retain your full deposit. We are not responsible for canceled land or air reservations in the event payment is not received by the final payment date. Payment in full is required at time of booking for reservations made within 90 days of departure. An additional \$250 non-refundable deposit (total \$500 non-refundable) is required for air booked in conjunction with any land/cruise tour (i.e. an air-inclusive tour). The following taxes and fees will be added to your trip price if you book an air-inclusive tour with Globus and are dependent upon your itinerary. Please ask your Globus representative at time of reservation for more information.

- September 11th Security Fee up to \$10 per person; Passenger facility charges up to \$18 per person; Federal domestic flight segment fees up to \$3.50 per segment; U.S. and International arrival and departure, and other government imposed fees up to \$300 per person

**Cancellations & Cancellation Fees:** If cancellation is received by Globus before the final payment date of your tour, your non-refundable deposit will be retained in addition to any airline-imposed fees or penalties up to 100% of the fare. For individual reservations, the following per person cancellation fees apply. Total price does not include discounts, promotions, or special incentives.

**Standard Cancellation Fees:**

90-60 days prior to commencement of services: 35% of total price; 59-30 days prior to commencement of services: 50% of total price; 29-1 days prior to commencement of services: 80% of total price; On departure day and later: 100% of total price

If flight changes—including flight cancellations or name changes—are requested after full land and air deposit is received, revision fees, change fees, or airline cancellation fees will apply up and may be up to 100% of the ticket price. Cancellation penalties will be quoted at time of cancellation. Globus reserves the right to cancel or reschedule any tour departure for any reason. If a tour is canceled prior to departure, Globus' only responsibility will be to refund to the passenger the amount we have received for the reservation. Globus cannot assume responsibility for any additional costs or any fees relating to the issuance and/or cancellation of air tickets or other travel arrangements not made through Globus.

There are no refunds on river cruises, for unused services of less than 48 consecutive hours or for voluntary modifications made by the traveler.

**Revision Fees:** A fee of \$30 per transaction will be charged for any alteration or revision made to a reservation. Airline penalties may also apply and may be up to 100% of the full ticket price.

**Air Arrangements:** Globus is not responsible if an airline cancels, reschedules, or delays a flight for any reason. Airline imposed schedule changes may result in higher fares payable by the passenger or Globus will refund the amount collected in full. If you make your own flight arrangements, Globus will not be responsible for any loss resulting from cancellation or changes in international gateways or travel dates. Baggage fees imposed by airlines (including internal air) are not included in the price and are payable by the passenger directly to the airline.

**Travelers Who Need Special Assistance On Tours and/or Cruise:** You must report any disability requiring special attention while on tour or on cruise to Globus at the time the reservation is made. Most transportation services, including the touring motorcoach, are not equipped with wheelchair ramps. We cannot provide individual assistance to a tour participant for walking, dining, getting on and off motorcoaches and other vehicles, or other personal needs. A qualified and physically able companion must accompany travelers who need such assistance and must assume full responsibility for their well being.

**Young Travelers:** Travelers who are less than 18 years old on the departure date must be accompanied by an adult and share an adult's accommodations throughout the duration of the tour. We do not accept children less than 8 years old on Globus' tours and there are no discounts for young travelers.

**Price Policy:** All tour prices are based on rates (reflecting foreign exchange rates) known at the time of publication and expected to be in effect at the time of departure, and do not include airfare except where noted. Tour prices are per person, based on double occupancy. Single room supplements are listed where applicable. Not all accommodation types are available on all tours. Prices are subject to increase without notice, subject to the guarantees set forth below.

Once Globus has received your full deposit for any land-only tour that base land tour price is guaranteed and you are protected against any base land price increase due to currency surcharges. Any subsequent cost increases are at our expense, not including energy cost increases and/or any government tax increases. Air-inclusive tours, and/or land-only tours which include air between cities (internal air), are guaranteed when Globus has received your full land and air deposit (subject to air arrangements noted above). Globus reserves

the right to ticket passengers upon receipt of full land and air deposit and thus any subsequent changes made at your request are subject to airline imposed change fees and/or changes in airfare price which are the responsibility of the passenger to pay.

**Visas & Passports:** You are responsible for obtaining and paying for all visas and entry documents, for meeting all health and other requirements, and for any documents required by the laws, regulations, orders, and/or requirements of the countries you will visit. It is your responsibility to verify all visa and passport requirements.

**Not Included in the Tour Price:** Federal inspection fees for the Federal U.S. Customs and Immigrations; International Air Transportation tax; agricultural tax; other per person taxes imposed by government entities; airport taxes and fees including the September 11th Security fee up to \$10 per person, Passenger facility charges up to \$18 per person, Federal domestic flight segment fees up to \$3.50 per segment and U.S. and International arrival and departure, and other government imposed fees up to \$300 per person; port taxes; passports; visas and vaccinations; tips to your Tour or Cruise Director, Local Host, driver, Local Guides, and/ or ships' crew; gratuities on ferries, trains, and cruise ships; laundry; telephone; minibar; alcohol, beverages, and food outside of the contracted Globus menu as presented at a hotel or restaurant (these extra items will be billed to you before leaving the hotel, ship, or restaurant); optional excursions; airport transfers on non-qualifying flights; portage at airports and train stations; excess baggage fees; and all other items of a personal nature.

**Responsibility:** Group Voyagers, Inc., located at 5301 South Federal Circle, Littleton, Colorado 80123, is an independent company ("the Company") licensed to market and distribute travel products under the Globus brand name, and arrange for the tour services offered in its brochure, including transportation, sightseeing, and accommodations through independent contractors.

The air carriers, accommodations, and other suppliers (including but not limited to trains, cruises, ferries, motorcoaches, hotels, and restaurants) providing services are independent contractors and are not agents, employees, servants, or joint venturers of the Company or its affiliates. All certificates and other travel documents for services issued by the Company are subject to the Terms and Conditions specified by the supplier, which are available upon request, and to the laws of the countries in which the services are supplied. The international carriage of passengers is subject to international conventions and treaties, where applicable. These international agreements limit and, in some events, exclude the carrier's liability to passengers (tour participants). Where any claim or part of a claim (including those involving death or personal injury) concerns or involves any travel arrangements (including the process of getting on or off the transport concerned) provided by any air, sea, inland waterways, rail, or road carrier or any stay in a hotel, the Company's maximum liability is the maximum which would be payable by the carrier or the hotel keeper concerned under the applicable international convention, treaty, or regulation applicable to the travel arrangements or hotel stay (e.g., the Warsaw Convention, the Montreal Convention for international travel by air, the EU Regulation on Air Carrier Liability for air carriers with an operating license granted by an EU country, the Athens Convention for international travel by sea) in that situation.

After departure, if the services included in the tour cannot be supplied or there are changes in an itinerary for reasons beyond the control of the Company, the Company will arrange for the provision of comparable services. Any resulting additional expense will be the responsibility of tour participants, and any resulting savings will be refunded by the Company to tour participants.

The Company reserves the right to accept or reject any person as a tour participant; to expel any participant from the tour; to make changes in the itinerary whenever the Company deems it necessary for the comfort, convenience, or safety of the participants; and to cancel a tour at any time.

The tour participant agrees that neither the Company nor its affiliates shall be liable for any damage, loss (including personal injury, death, and property loss), or expense occasioned by any act or omission of any supplier providing services, or any other person.

Any dispute between the tour participant and the Company directly or indirectly relating to the Terms and Conditions shall be first submitted to mediation at Denver, Colorado, before a mediator mutually agreed to by the parties. If mediation is not successful, the dispute must be resolved by binding arbitration under Colorado law before the Judicial Arbitrator Group or its successor located at 1601 Blake Street, Denver, Colorado 80202. The prevailing party shall be entitled to an award of costs and reasonable attorneys' fees. Any action to enforce the arbitrator's decision shall be brought in the state or federal courts in the State of Colorado.

Arbitration against the Company must be commenced within one year following the date of tour completion. Neither the Company nor any affiliate shall in any case be liable for other than compensatory damages, and you hereby waive any right to punitive damages.

No person, other than an authorized representative of the Company by a document in writing, is authorized to vary, add, or waive any term or condition in its brochure, including any term or condition set forth in the preceding provisions.

**Trade Name:** Globus is a service mark registered in the U.S. Patent and Trademark Office.